

MyPC CONNECT



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Getting Started

Accessing the My PC Portal

Quick Video

Instructions

1. Open the Google Chrome internet browser.

 You can use other browsers such as Internet Explorer, Firefox and Safari. However, for best results we suggest using Google Chrome.

2. Type "mypc.visible-it.com" in the address bar and press "Enter" on the keyboard.

3. Click the (star) to bookmark the site for easier access in the future.

Log In to My PC Portal

Quick Video

Instructions

1. Enter your email address.
2. Enter your My PC Portal password.

 This is not your computer password


3. Click the [Log In] button

Connecting to Your Computer


Quick Video

Instructions

1. Click on the computer you want to connect to.

-  • If you only have one computer listed the My PC Portal will automatically launch the connection.
- If you have multiple computers listed you will need to click on the computer you want to connect to.

Use the name and location columns to help identify the correct computer. Often users will see their office computer as well as their home computer listed.

-  You may be required to update the Connect Client application. If an update is required you will see the software automatically download in the lower left corner of the browser. Once you have installed the update you will be automatically connected to your computer.

Using the My PC Application

Quick Video