

MITEL



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IP 400 Series

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Mitel IP480g/485g Quick Overview

Quick Video

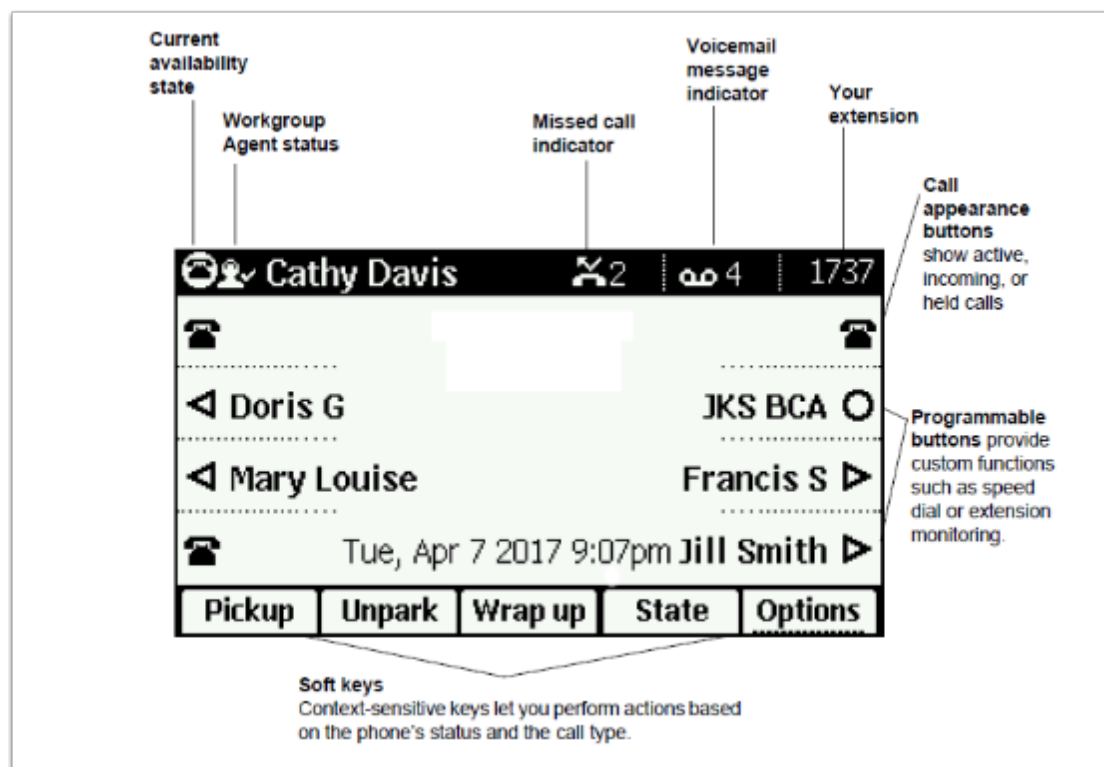
Overview

The SIP-based 400 series IP phones are available in two models, IP480g, and IP485g, ranging from a basic phone to a more advanced backlit color display phone. The 400 series phones have superior sound quality on the handset and speakerphone, multiple line appearances, an ergonomic design, easy to read display, and convenient access to features including voice mail, directories and conferencing.

Instructions

Phone Display

The display screen on your IP phone shows your name and extension, availability state, call appearance buttons, workgroup agent status, programmed buttons, and other information.



Call Appearance Buttons and Programmable Buttons

Eight custom buttons with tri-color LED indicators show active, incoming, and on-hold calls. They can also be configured as monitored extensions, speed dial keys, or other functions.

Soft Keys

Your phone includes five soft keys whose function changes depending on the state of your phone. For example, if your phone is idle, the soft keys let you modify settings such as your availability state or phone options. If you have an active call, you can use the soft keys to do such things as hang up, park the call, or merge the call with another call to create a conference call. When the label on a soft key is underlined with a dotted line, you can press the selector button on the navigation key pad to perform the function identified on that soft key.

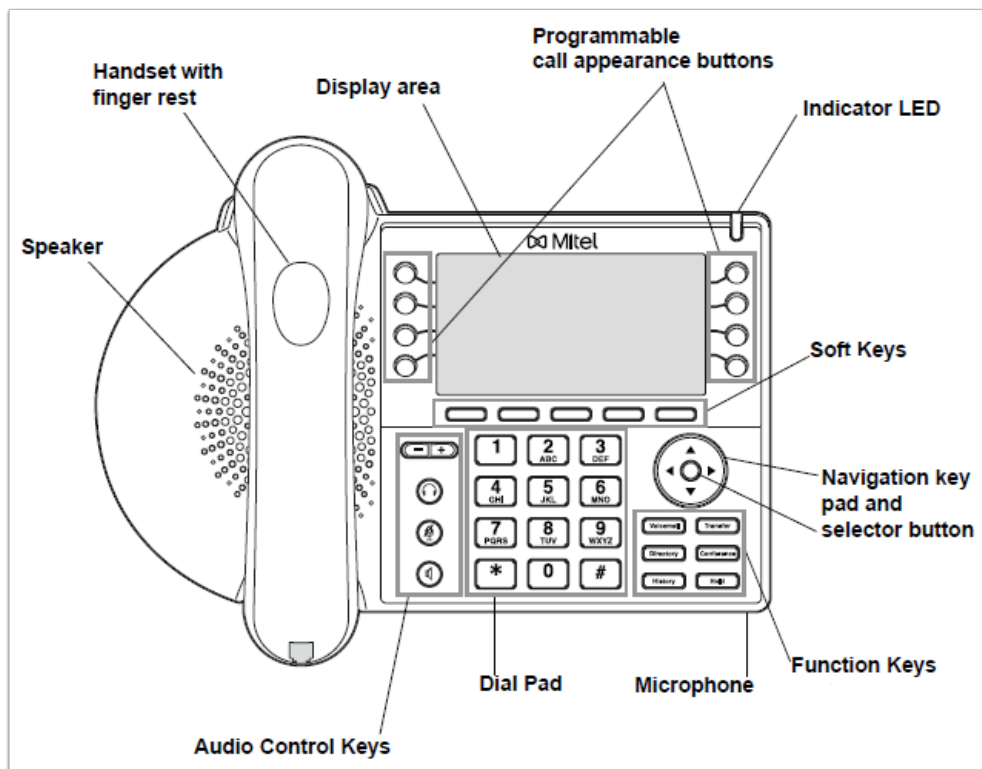
Audio Control Keys

Volume button controls handset, headset, speaker, and ring volume. Headset, Mute, and Speaker buttons are illuminated when functions are active.

Navigation Pad & Function Keys

The navigation key pad and selector button allows you to navigate and select different options within the display interface. The Function Keys perform core telephony functions such as:

- Voicemail
- Directory
- History
- Transfer
- Conference
- Hold



Mitel IP480g/485g Transferring Calls

Quick Video

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Mitel IP480g/485g Ad Hoc Conferencing

Quick Video

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Mitel IP480g/485g Answering a Call

Quick Video

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Mitel IP480g/485g Call History Logs

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Mitel IP480g/485g Phone Directory

Quick Video

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Mitel IP480g/485g Phone Mid-Call Functions

Quick Video

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Mitel IP480g/485g Phone Options

Quick Video

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Mitel IP480g/485g Placing a Phone Call

Quick Video

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Mitel IP480g/485g Reassigning an Extension

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Mitel IP480g/485g Phone Speed Dial

Quick Video

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Mitel IP480g/485g Voicemail

Quick Video

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Mitel IP480g/485g - Availability States and Call Forwarding

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Connect Client Mobility App

MiCloud Connect - Mobile Overview

Quick Video

Overview

MiCloud Connect Mobility empowers you to leverage a single converged device for both business and personal communications, and access desk phone and UC capabilities on your smart phone or other mobile device without having to learn a new interface.

MiCloud Connect - Using Mobile Client

Quick Video

Overview

MiCloud Connect Mobility empowers you to leverage a single converged device for both business and personal communications, and access desk phone and UC capabilities on your smart phone or other mobile device without having to learn a new interface.

Connect Client - Desktop Application

MiCloud Connect - Call Routing Rules

Quick Video

Overview

The Connect Client presents a single interface to manage business communications using a Mitel desk phone, computer, or mobile phone. With support for Microsoft Windows, macOS, and Collaboration for Web, the Connect client simplifies your day-to-day communications and streamlines your work.

MiCloud Connect - Accessing Personal Information

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MiCloud Connect - Creating a Contact Group

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MiCloud Connect - Connect Dashboard Overview

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MiCloud Connect - Ad-Hoc Conference Calls

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MiCloud Connect - Accessing Conference Bridge

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MiCloud Connect - Connect Download and Login

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The Connect Client presents a single interface to manage business communications using a Mitel desk phone, computer, or mobile phone. With support for Microsoft Windows, macOS, and Collaboration for Web, the Connect client simplifies your day-to-day communications and streamlines your work.

MiCloud Connect - Instant Messaging

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MiCloud Connect - Logging into the Portal

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MiCloud Connect - Soft Phone Setup

Quick Video

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The Connect Client presents a single interface to manage business communications using a Mitel desk phone, computer, or mobile phone. With support for Microsoft Windows, macOS, and Collaboration for Web, the Connect client simplifies your day-to-day communications and streamlines your work.

MiCloud Connect - Syncing Your Outlook Calendar

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MiCloud Connect - Transferring a Call

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MiCloud Connect - Changing Your Password

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MiCloud Connect - Changing Your Availability State

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MiCloud Connect - Placing a Phone Call

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MiCloud Connect - Configure Personal Preferences

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Connect Contact Center

Contact Center - Blind Transfer to Agent

Quick Video

Overview

MiCloud Connect Contact Center is a hosted call center with enterprise-grade performance. Designed for easy operation, real-time actionable reporting and key features for optimal performance.

Contact Center - Login as an Agent

Quick Video

Overview

MiCloud Connect Contact Center is a hosted call center with enterprise-grade performance. Designed for easy operation, real-time actionable reporting and key features for optimal performance.

Contact Center - Start and Stop Taking Calls

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Contact Center - Transferring a Call

Quick Video

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Contact Center - Queue Monitoring

Quick Video

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Contact Center - Inbound Calls

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